

QUICK GUIDE

Child Care Subsidy (CCS)

Allocation of Hours when using multiple services

What is Child Care Subsidy?

Child Care Subsidy (CCS) is a payment made by the Government to assist families with the cost of child care. It is paid directly to the Service and passed on to families as a fee reduction.

Who can get Child Care Subsidy?

You may be eligible if you, or your partner, meet all of the following:

- Care for your child at least 2 nights per fortnight, or have 14% care
- Are liable for fees for care provided at an approved child care service
- Meet the [Residency Rules](#)
- Your child meets the [Immunisation Requirements](#)
- Your child is not attending secondary school (*If your child attends secondary school, you may still be eligible by applying for an exemption*)

Can I use my child care subsidy with more than one child care service?

IHC may be used in combination with other types of care but must not be used as a substitute option. For example, shift-working families may be able to access an FDC service for some hours of the week but require IHC for the hours where the FDC service is not available.

How are hours allocated to the multiple child care services my child attends?

When attending multiple child care services, Service Australia pay each child care service in the order that they receive their attendance reports for the child. They will do this unless you allocate how many hours of Child Care Subsidy you want each service to receive.

Can I allocate the number of hours I wish to use at each service?

You can allocate the number of hours you wish to have with each service by contacting the Services Australia Family line – 136 150

What is the benefit of CCS allocation?

The benefit of allocation of hours means you have control over where your CCS hours are used and potentially the costs to your family. For example:

A family gets CCS for 100 hours per fortnight and their child attends 2 different child care services each fortnight.

The child attends a child care service for 50 hours a fortnight and has IHC for 60 hours per fortnight.

The family can ask for the IHC hours to be allocated so that IHC gets the full 60 hours subsidised.

Services Australia will pay the remaining hours to the child care service.

The child care service has a smaller per hour rate meaning it is more beneficial for the family to have allocated the full 60 hours to IHC and pay full fees for the child care service for the hours used over their family Child Care Subsidy allocation of 100 hours per fortnight.

What happens if I use more hours than I am allocated?

The family is liable to pay full fees for hours used over their Child Care Subsidy allocation.

ADDITIONAL INFORMATION:

Families need to be aware that all allocations of hours will cease:

- at the end of the current financial year
- if any of your Child Care Subsidy hours change
- if 1 of the enrolments stops
- if you tell us a specific date
- if your child is no longer entitled, for example, your child starts secondary school.

If your allocation of hours has stopped for any of the above reasons you will need to call the Families Line – 136 150 to reallocate how many hours you want each service to get.

Information sourced from [Services Australia](#)